

BARBARA BOUILLICOT

Full Stack Developer

+33609016875 @barbara.bouillicot@hotmail.fr <https://www.linkedin.com/in/barbara-bouillicot> France (willing to relocate)

SUMMARY

Full-Stack Developer with a **background in tax law and customer service**. Transitioned from tax consulting at EY to a startup environment in Toronto as technical customer support specialist, where I collaborated with the dev team and discovered my interest for coding. Recently graduated from **Le Wagon Web Development bootcamp** I'm seeking an opportunity to apply my diverse skills and bootcamp training as a junior full stack developer.

SKILLS

RUBY ON RAILS	JAVASCRIPT	REACT	RESTFUL API		
BOOTSTRAP	HTML5	CSS3	SQL	GIT	GITHUB
FIGMA	HEROKU	STIMULUS			

EXPERIENCE

Freelance Developer

Self Employed

05/2024

- Developing an Agenda Maker app for a Canadian company (<https://www.minutesontime.com/>). This app is designed for condominium managers, streamlining meeting organization and documentation.

Bakery Sales Associate

Neds

06/2023 - 11/2023 Melbourne, Australia

Bilingual Customer Support Specialist

MOBI (Tech SaaS Company) 08/2020 - 07/2022 Toronto, Canada

- Resolved customer inquiries via email, phone, and social media using Zendesk, **collaborating with the engineering team** to troubleshoot technical issues.
- Built and maintained relationships with customers across North America, New Zealand, Australia, and the UK, achieving **over 90% customer satisfaction at all times**.
- Liaised with POS providers to address and resolve technical concerns.
- Resolved technical issues using a combination of coding and logs checking with Splunk.**
- Contributed to product improvement through customer feedback and technical insights.

Bilingual Customer Care Advisor

Scotiabank

05/2020 - 07/2020 Toronto, Canada

- Provided solutions for deferral payments of mortgages, loans, and lines of credit

Senior Tax Consultant

EY

01/2015 - 10/2019 Lyon, France

- Specialized in expatriate tax matters, drafting policies, providing expert advice, and delivering training sessions to HR clients.
- Solved complex tax-related issues** for expatriates by collaborating with international teams and utilizing strong analytical skills.
- Mentored staff and facilitated knowledge transfer, fostering a culture of continuous learning and development.
- Assisted in payroll processing for international employees, ensuring accuracy and compliance with local regulations.

EDUCATION

Web development bootcamp

Le Wagon

01/2024 - 04/2024 Online

Master degree in Tax Law

University Jean-Moulin

01/2008 - 01/2013 Lyon, France

LANGUAGES

English Proficient ●●●●●

French Native ●●●●●

FIND ME ONLINE

 **Portfolio**
<https://www.barbarabouillicot.com/>

 **LinkedIn**
<https://www.linkedin.com/in/barbara-bouillicot>

 **GitHub**
<https://github.com/barbara-bouillicot>

PROJECTS

Hobby Connect

- Mobile web app to help people to connect over shared hobbies and events
- Ruby on Rails | Stimulus JS | Bootstrap


FurBnB

- Airbnb clone web app
- Ruby on Rails | Stimulus JS | Bootstrap

Broadway Beats

- Mobile web app using Spotify API and web scraping
- Ruby on Rails | JavaScript | API | Web Scraping

PASSIONS

 **Piano (self-learning)**

 **Attending plays and musicals**

 **Travel**